

# PSC at a Glance

## BUSINESS CONTINUITY AND SECURITY SERVICES

**DIRECTOR** – Frederick J. Rojee  
(301) 443-4479

**DIRECTOR SECURITY SERVICES** – David Peterson  
(301) 443-2714

**SENIOR CONTINUITY PROGRAM OFFICER**  
Elizabeth Filauri ..... (301) 443-0366  
**SUPPORT SPECIALIST**  
Landa Fox..... (301) 443-8260

## DEPARTMENT OF HEALTH AND HUMAN SERVICES OFFICE OF THE ASSISTANT SECRETARY FOR ADMINISTRATION AND MANAGEMENT

### PROGRAM SUPPORT CENTER

**DIRECTOR, PSC** – Paul S. Bartley

**DEPUTY DIRECTOR AND CHIEF OPERATING OFFICER, PSC** – Terry Hurst

**SENIOR ADVISOR** – Earl Pinto (301) 443-3921

**COMMUNICATIONS DIRECTOR** – Marla Hendriksson (301) 443-2984

**STAFF ASSISTANT** – Tanesha Walker (301) 443-7240

## PSC BUSINESS OPERATIONS

### ACTING DIRECTOR OF BUSINESS OPERATIONS

William McCabe  
(301) 443-1478

**STAFF ASSISTANT**  
Ruth Gaines.....(301) 443-1318  
**BUSINESS MANAGER**  
Steve Graves.....(301) 443-1471  
**BUDGET OFFICER**  
Vacant.....(301) 443-2336  
**PERFORMANCE MANAGER**  
Edgar Esmabe.....(301) 443-1218  
**BUSINESS PROCESS IMPROVEMENT**  
Robert Spector.....(301) 443-2532

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## ADMINISTRATIVE OPERATIONS

**DIRECTOR** – Michael A. Tyllas, Ph.D.  
(301) 443-2516

**DEPUTY DIRECTOR** – Tim Brown  
(301) 443-2516

**STAFF ASSISTANT** – Emma Williams  
(301) 443-2516

## EQUAL EMPLOYMENT OPPORTUNITY

**DIRECTOR**  
Michael Chew.....(301) 443-1144

**PAYROLL**  
Charles Dietz.....(301) 504-3219

## OFFICE OF COMMISSIONED CORPS

**SUPPORT SERVICES**  
**MEDICAL AFFAIRS**  
Russell Garisto.....(301) 594-1503

**COMPENSATION**  
Robert Carolan.....(301) 594-2963

## COOPERATIVE ADMIN SUPPORT UNITS

**MID-AMERICA**  
Ken Truax.....(816) 426-3501

**MID-ATLANTIC**  
Diana Casale.....(212) 264-0722

**ROCKY MOUNTAIN**  
Lori Rhodes.....(303) 236-8140

**REGIONAL COORDINATOR**  
Alisa Azarsa.....(301) 443-1875

## PROPERTY MANAGEMENT

**DIRECTOR**  
Tim Brown (Acting).....(301) 443-2516

**BUILDING MANAGEMENT**  
Glenn Phillips.....(301) 443-6340

**LOGISTIC SERVICES**  
Debby Orfe (Acting).....(240) 276-0800

**SPACE MANAGEMENT**  
John Hicks.....(301) 443-2001

## TECHNICAL SUPPORT

**DIRECTOR (VACANT)**  
Ralph Russell (Acting).....(301) 594-3185

**OS COPIER PROGRAM**  
Paula Wise.....(301) 594-0559

**HHS FORMS MANAGEMENT**  
Lisa Sneed.....(301) 443-6740

**CONFERENCE SERVICES**  
Joyce Young.....(301) 443-0158

**MAIL OPERATIONS**  
Bobbi Sue Cline.....(301) 443-5921

**PRINTING AND GRAPHICS**  
Diana Matthews.....(301) 594-0189

## FEDERAL OCCUPATIONAL HEALTH

**DIRECTOR** – Gene Migliaccio, Dr.P.H.  
(301) 594-0260

**DEPUTY DIRECTOR** – Lillian Koenig  
(301) 594-0260

**SPECIAL ASSISTANT** – Sandra Magera  
(301) 594-4663

**EXECUTIVE ASSISTANT** – Nikki Olin  
(301) 594-3687

**DIRECTOR OF ORGANIZATIONAL LEADERSHIP**  
Prescilla Clark.....(301) 594-0026

**DIRECTOR OF CLINICAL SERVICES**  
Dr. Mark Delowery.....(215) 861-4114

**DIRECTOR OF EMPLOYEE ASSISTANCE PROGRAM**  
Jeffrey Dunlap.....(301) 443-7589

**DIRECTOR OF ADMINISTRATION & RESOURCE MGMT.**  
Scott Johnston.....(301) 443-7590

**DIRECTOR OF ENVIRONMENTAL HEALTH SERVICES**  
Jay Terra (Acting).....(301) 594-4883

**DIRECTOR OF BUSINESS DEVELOPMENT**  
Debra Scott.....(301) 594-0777

**DIRECTOR OF ORGANIZATIONAL DEVELOPMENT**  
Priscilla Clark.....(301) 594-9026

## INFORMATION AND SYSTEMS MANAGEMENT SERVICES

**DIRECTOR AND OS CIO** – Terry Hurst  
(301) 443-2365

**EXECUTIVE ASSISTANT TO THE DIRECTOR**  
Valerie Ostach-Fagan.....(301) 443-4574

**PROJECT MANAGEMENT**  
**DIRECTOR**  
Jack Stoute.....(301) 443-2365

**IT INFRASTRUCTURE AND OPERATIONS**  
**DIRECTOR**  
Suzy Connor.....(202) 260-0975

**PROGRAM AND CONTRACT MANAGEMENT**  
Jeanette Duncan.....(202) 260-0328

**CUSTOMER REQUIREMENTS MANAGEMENT**  
Steve Bourque.....(202) 690-6505

**TECHNICAL SERVICES AND OPERATIONS MANAGEMENT**  
Scott Funk.....(301) 443-4893

**TELECOMMUNICATIONS MANAGEMENT**  
Mike Pravlik.....(301) 443-8600

**SW TELECOMS**  
Woody Hill.....(202) 619-2071

**PARKLAWN TELECOMS**  
Carla Forehand.....(301) 443-7113

**FOIA & RECORDS MANAGEMENT**  
Carol Maloney.....(301) 443-5252

**ENTERPRISE SYSTEMS SERVICES**  
Bharat Govindani (Acting).....(301) 443-6756

**UFMS AND HCAS OPERATIONS & MAINTENANCE**  
Bharat Govindani.....(301) 443-2990

## STRATEGIC ACQUISITION

**DIRECTOR** – Christie Goodman  
(301) 443-6557

**EXECUTIVE ASSISTANT** – Debbie Mahoney  
(301) 443-6557

## ACQUISITION MANAGEMENT

**DIRECTOR**  
David Knight.....(301) 443-6557

**QUALITY ASSURANCE**  
**DIRECTOR**  
Maggie Pippin.....(301) 443-7075

**PROGRAM LIAISON**  
Lisa Diernisse.....(202) 205-4851

**PURCHASE CARD COORDINATOR**  
Sheri Kretschmaier.....(301) 443-6243

**CONTRACT SUPPORT AND REVIEW CHIEF**  
Martha Ames.....(301) 443-0010

**SMALL BUSINESS ADVOCACY**  
Anita Allen.....(301) 443-1715

**SUPPLY SERVICE CENTER**  
**DIRECTOR**  
Steve Pearson.....(410) 642-1380

**PHARMACEUTICAL/MEDICAL SUPPLIES**  
Steve Pearson.....(410) 642-1380

**LOGISTICAL OPERATIONS**  
Mark Burchess.....(410) 642-0702

**PROCUREMENT**  
Tim Bouchelle.....(410) 642-1382

**CLINICAL DRUG TRIAL SERVICES**  
Tom Shaffer.....(410) 642-1387

**PHARMACEUTICAL REPACKAGING**  
CAPT Murray Potter.....(410) 642-1397

**QUALITY ASSURANCE/CUSTOMER SERVICE**  
Annette Quinones.....1-800-642-0263

## FINANCIAL MANAGEMENT

**CFO** – William McCabe  
(301) 443-1478

**DEPUTY CFO** – Glenda Conroy  
(301) 443-1478

**STAFF ASSISTANT** – Kybosha Walker  
(301) 443-1478

**STAFF ASSISTANT** – Scott Brna  
(301) 443-0870

**ACCOUNTING SERVICES**  
Matthew Zakielarz.....(301) 443-2990

**AUDIT LIAISON**  
Susan Eakins (Acting).....(301) 443-6648

**COMMERCIAL PAYMENTS**  
Trang Dinh.....(301) 443-8107

**CORE ACCOUNTING REPORTS**  
John Thompson.....(301) 443-5942

**CUSTOMER SERVICES**  
(Accounting For Pay, UFMS, GovNet, MACCS Training)  
Vincent Watson.....(301) 443-3050

**DEBT MANAGEMENT**  
Don Pooton.....(301) 443-9237

**GOVERNMENT PAYMENTS**  
Bradley Lindgren.....(301) 443-5432

**GOVTRIP**  
David Flynn.....(301) 443-9552

**CoE (GOVTRIP HELP DESK)** .....1-888-ONE-DHHS

**GRANT ACCOUNTING**  
Lizette Hutchins.....(301) 443-9129

**GRANT PAYMENT SERVICES**  
Brian Harris.....(301) 443-2012

**INDIRECT COST RATE & COST ALLOCATION**  
PLAN NEGOTIATIONS  
Darryl Mayes.....(202) 401-0215

**MACCS PURCHASES**  
Randy Pollack.....(301) 443-5677

**OBLIGATIONS/FUND CONTROL**  
Mazzuchi, Thomas.....(301) 443-8482

**TRAVEL/PAYMENTS**  
Bradley Lindgren.....(301) 443-3011

**SYSTEMS ACCOUNTING**  
Chet Levesque.....(301) 443-6611

## FREQUENTLY CALLED NUMBERS – PARKLAWN BUILDING

**ACQUISITION MANAGEMENT**.....(301) 443-6557  
**AUDIO-VISUAL EQUIPMENT**.....(301) 443-1092  
**BACKGROUND INVESTIGATIONS**.....(301) 443-2714  
**BADGING SERVICES**.....(301) 443-2714  
**BUILDING MAINTENANCE**.....(301) 443-6340  
**CHILD CARE CENTER**.....(301) 443-0726  
**CHILD CARE SUBSIDY PROGRAM**.....(301) 443-2232  
**CONFERENCE ROOM**  
RESERVATIONS.....(301) 443-2585  
**COUNSELING SERVICES**.....(301) 443-4357  
**CREDIT UNION**.....(301) 881-1870  
**DFO CUSTOMER SERVICE**.....(301) 443-3050  
**EMPLOYEE LOCATOR**.....(301) 443-2414  
**EMPLOYMENT VERIFICATION**.....(301) 827-8345

**ESS HELP DESK**.....(301) 504-3000  
**GRAPHIC ARTS**.....(301) 443-1090  
**GUARD OFFICE**.....(301) 443-4144  
**HEALTH UNIT**.....(301) 443-1238  
**IT HELP DESK**.....(866) 699-4872  
**LOADING DOCK**.....(301) 443-6454  
**LOST AND FOUND**.....(301) 443-4144  
**MAIL/MESSENGER SERVICES**.....(301) 443-2447  
**MOTOR POOL**.....(301) 443-6454  
**OVERNIGHT DELIVERY SERVICE**.....(301) 443-1485  
**PARKING**.....(301) 443-2414  
**PHOTOGRAPHY**.....(301) 443-1090  
**PRICES HELP DESK**.....(301) 443-0034  
**PRINTING**.....(301) 443-6740

**PROPERTY DISPOSAL (PARKLAWN)**.....(301) 443-6454  
**PROPERTY DISPOSAL (ALL OTHERS)**.....(240) 276-0801  
**RECREATION & WELFARE (R&W)**.....(301) 443-1949  
**RECORDS MANAGEMENT**.....(301) 443-5252  
**RECYCLING**.....(301) 443-6340  
**RENOVATIONS**.....(301) 443-2001  
**SAFETY/SECURITY**.....(301) 443-2714  
**SHUTTLE INFORMATION**.....(301) 443-2414  
**SPACE MANAGEMENT**.....(301) 443-2001  
**TELEPHONE TROUBLE & REPAIR**.....(301) 402-9935  
**TELECOMMUNICATIONS SERVICES**.....(301) 443-2495  
**TRANSIT SUBSIDY (TRANS SHARE)**.....(301) 443-2414  
**UFMS HELP DESK**.....1-888-ONE-DHHS  
**VISITORS INFORMATION**.....(301) 443-2414

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