



Program Support Center

MANAGING
THE BUSINESS OF
GOVERNMENT™

ACQUISITIONS

End-to-End Support for the Entire Acquisition Lifecycle

The **Program Support Center (PSC)** provides federal agencies with unmatched acquisition support services dedicated to meeting their needs throughout the complex contracts lifecycle — from start to finish.

Increase Your Buying Power

PSC develops strategic partnerships with vendors worldwide to provide customers with competitive and significantly lower rates than most fee-for-service federal acquisition organizations. To leverage buying power as a means of reducing costs, PSC's acquisition staff utilizes a multitude of multi-agency award vehicles best suited for each customer's particular needs — national and international pharmaceutical, medical, and dental equipment and supplies; specialized assistance and logistical support for national emergencies; information technology; and other specialized areas. This allows us to achieve economies of scale for commercial and non-commercial purchases, and to pass these cost savings on to customers for best value, enabling them to:

- **Increase focus on their core missions** by relieving staff of administrative duties.
- **Speed-up the acquisition process** by eliminating the need to source suppliers.
- **Drive efficiencies and increase efficacy** by utilizing trained professionals.

Expert Contracting Officers, Unrivaled Customer Service

PSC's team of acquisition experts work collaboratively with both customers and vendors to centralize the communication and administration of acquisitions. By using PSC's trained professionals, customers can reallocate staff from non-critical assignments to focus on core activities enabling them to align, assess, and measure resources and programs with more agility.

PSC's contracting officers do more than manage and procure products and services — they are business advisors that apply best practices, understand policies and regulations, and constantly aim to improve and streamline processes using innovative approaches. This drives efficacy by improving, streamlining, and managing the entire lifecycle while ensuring limited funds are managed appropriately. The results are timely awards at the best price with the highest levels of customer satisfaction.

ABOUT PSC

The Program Support Center (PSC) is the largest multi-function shared service provider to the federal government. Hosted by the U.S. Department of Health and Human Services (HHS), PSC provides our customers support services focused on their needs — so they can focus on their core missions.

Established 20 years ago to reduce HHS's annual spending and to increase the quality of its administrative services, PSC today offers over 40 services to HHS and other federal agencies. PSC operates on a competitive fee-for-service basis in five key markets: administrative operations, real estate and logistics, financial management, occupational health, and procurement management.

20 YEARS
MANAGING THE
BUSINESS OF
GOVERNMENT™

For more information contact
(301) 492-4600
www.psc.gov

FEDERAL SHARED SERVICES

Accounting Services

Accounting
Debt Collection
Financial Reporting

Acquisition Management Services

Acquisitions

Behavioral Health Services

Employee Assistance Program
Organizational Development and Leadership
Psychological Testing and Evaluation Program
Work / Life Programs

Building Operations Services

Facilities Operations and Maintenance
Room Management
Shredding

Clinical Health Services

FedStrive
Health Clinics
Medical Employability
Medical Surveillance
Workers Compensation Management

Cost Allocation Services

Indirect Cost Negotiations

Environmental Health and Safety Services

Automated External Defibrillator
Environmental Health and Safety

FedResponse

Customer Contact Center

Mail and Publishing Services

Departmental Forms Management
Digital Document Management
Graphic Arts
Mail Operations
Mail Screening
Printing Program Management
Section 508 Compliance

Payment Management Services

Grants Management

Real Property Management Services

Real Estate Strategy
Real Property Disposal
Space Design and Construction

Supply Chain Management Services

Labor and Moving
Medical Supply Fulfillment
Personal Property Disposal
Personal Property Management
Publications Fulfillment
Storage

Transportation Services

Fleet Operations
Transit Subsidy Program Management
Travel Program Management

Wellness and Health Promotion Services

Wellness and Fitness

Full Spectrum of Contracts and Acquisition Services

Working with PSC, customers gain access to multiple agreements including:

- **Lifecycle Management:** In-the-field professionals experienced in the provision of policy, program assessments and analyses who evaluate design studies, conduct data collection and analysis, and provide performance measurement projects.
- **Homeland Security Presidential Directive-12 (HSPD-12)/Security:** More than nine BPAs providing security services including assessments of fixed and mobile facilities, HSPD-12 conformance, access control systems, security systems integration, design services, security management and support services, and security system life cycle support.
- **Information Technology and Website Development:** Exceptional IT professionals who build precise teams of developers, analysts, Quality Assurance (QA) personnel, program managers, project managers, technical programmers, and creative designers to support customer's overall mission — including support in the development and modification of government websites to assist with Section 508 compliance to meet the Rehabilitation Act of 1973 standards.

From research and planning, administering and soliciting, to awarding and closing, **PSC** provides critical support throughout the acquisition lifecycle so agencies can focus on their core missions.